

## Business Objects at the City of Chicago

- Primary reporting tool since 2000
- Used by all Departments including Police, Fire, Emergency Communication, Transportation, Finance
- 1500 users
- 90 PROD universes
- Webi, Deski, Rich Client, Crystal
- 130,000 reports (18,000 Deski)
- Two clustered PROD servers + TEST + DEV
- ~800 reports scheduled daily

## BI4.2 Migration Challenges

- 16 year old BO environment needed to be cleaned up, but how?
- 112,000 Webi reports taking up over 400 GB of server disk space. Are they all used? What about the instances?
- 18,000 Deski reports. RCT is not enough. How do you analyze and intelligently decrease this number keeping business happy?
- 300+ universes. Which ones are no longer used?

## 360Suite Tools Used

### 360View

- Immediate access to real time reports in various formats
- Administration and security
- Multiple audit tools

### 360Plus

- Backup (recycle bin/disaster recovery) – our primary backup solution
- Promotion management
- Real time view of several BO environments

### 360Bind

- Automated regression testing
- Migrated from 3.1 to 4.2 Deski and Webi reports comparison

### 360Eyes

- BI on BI solution to understand what's going on
- Determine usage for cleaning
- Impact analysis

## Before 360

- **112,000** Webi reports
- **18,000** Deski reports
- **300+** universes
- **175** connections
  
- Problematic and time consuming way of retrieving deleted object(s)
  
- Reliance on CMC/LCM promotion management tool and its limitations
  
- **1800 users**
  
- No way to report on and maintain BO Inboxes

## After 360

- **96,000** Webi reports
- **7,000 (-66%)** Deski reports
- **220 (-30%) (90 PROD)** universes
- **82** connections
  
- Immediate way to get practically anything deleted back (as long as it was part of the back up scheduled jobs)
  
- Drag and Drop ability to promote content between BO environments
  
- **1500** users after removing non active and long time disabled
  
- Automated BO inbox clean up and weekly Webi report

## 360 Tools helped us to...

- Get **better and clear picture of our BO** environment (out of the box dashboards and reports)
- Make **educated and informed** maintenance **decisions**
- **Reduce total number of objects by 25%** (and we are not done yet)
- Provide a **great back up and disaster recovery solution**
- Automate converted report comparison (regression testing) with the 360Bind solution **saving at least \$200,000** in consulting fees
- Prepare for **4.2 migration with greatly reduced workload and faster conversion/migration process**
- Perform many pre-migration tasks ourselves, which again **saved us time and \$\$\$**